

NATURAL STONE/VESUVIO: CARE AND MAINTENANCE

Regular care and maintenance will help keep tiled surfaces looking their best. Protecting marble against etching and staining takes effort but is necessary to ensure a timeless look for many years. Routine cleaning of natural stone products can be done with warm water, any commonly sold light-duty neutral pH neutral detergent cleaning product, or any nonabrasive cleaning solutions that are commonly recommended for natural stone.

Acid, alkaline, and solvent-based cleaners can damage and/or discolor the tiles and grout and should NOT be used.

SEALING

Sealing of our natural stone tile is required and critical to the long-term success of the project, however, keep in mind that while sealing repels staining agents, it doesn't make the stone stainproof. Please consult with a stone specialist or sealer manufacturer in your area for best results.

GENERAL MAINTENANCE

General maintenance and cleaning of tile will vary depending on the surface texture and soil load. Sweeping or vacuuming to remove loose soil or other surface contaminants should be done first, followed by wiping with a slightly damp cloth and clean water. If a more aggressive cleaning process is required, use a pH neutral detergent cleaner followed by a thorough rinsing. The following five steps are essential for the successful maintenance of natural stone tile:

1. All spills should be cleaned as quickly as possible.
2. Use only the recommended dilution of detergent. More is not always better; higher concentrations of detergent in the cleaning solution will only make it more difficult to rinse.
3. Allow the proper dwell time. The detergent solution must be given time (5-10 minutes) to act on the soil load. Always follow label instructions on all products used.
4. Scrub with a nonabrasive scrub pad or soft bristle brush.
5. Rinse thoroughly with clean, clear water to remove the dirty detergent solution and soil. Rinsing is an important step in the maintenance procedure. If dirty detergent solution is not removed and is allowed to dry on the surface, a coating may form which is very difficult to remove. Completely remove the rinse water with a clean dry mop or microfiber towel.

SPOT TREATMENT

To remove stubborn stains, use a poultice paste. Spread it onto the stain, then cover with plastic wrap sealed with painters' tape. Once it's dry (12 to 24 hours), scrape the paste off and wipe with a damp cloth. For deep-set stains, you may need to reapply paste or consult with a stone restoration specialist.

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